

# **GENESYS**

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## Reporting and Analytics Aggregates Deployment Guide

What Application Files Are Installed?

## Contents

- 1 What Application Files Are Installed?
  - 1.1 RAA root directory
  - 1.2 agg subdirectory

# What Application Files Are Installed?

This page describes the files that are installed by Reporting and Analytics Aggregates (RAA). The directory where application files are installed varies as follows:

- For standalone installations on UNIX platforms, files are written to the directory that you specify during installation.
- For plug-in installation on UNIX platforms, files are written to the \agg subdirectory of the Genesys Info Mart root directory.
- For installations on Microsoft Windows platforms, files are written to the **\agg** subdirectory of the Genesys Info Mart root directory.

The following tables describe the content of each folder:

## RAA root directory

#### The contents of the root RAA root directory (when RAA is installed in stand-alone mode)

| File Name                                  | Description  |
|--|--|
| agg  | Subfolder that contains files that support the RAA component of Genesys Info Mart. See The contents of the agg subdirectory. |
| <pre>ip_description.xml* (UNIX only)</pre> | File that lists the contents of the installation package   |
| ospatchlist.txt                            | List of patches that are installed on UNIX hosts.  |
| read_me.html* (UNIX only)                  | File that contains general information about the installation package  |

## agg subdirectory

#### The contents of the agg subdirectory

| File Name                       | Description  |
|---------------------------------|--|
| gim_agg_application_options.cfg | File that contains configuration sections, configuration options, and default values for importing into an existing Genesys Info Mart application (see How Do I Configure Aggregation Options?). |
| GIMAgg.jar                      | Main archive of the aggregation engine.  |
| lib                             | Subfolder that contains third-party libraries and drivers that are referenced by the aggregation engine.   |

| thirdparty\licenses | The required notices and licenses for use and distribution of third-party software.        |
|---------------------|--|
| script              | Provides customization scripts for configuring user data to generate social media metrics. |

### Subdirectories within the agg directory

The following tables describe the contents of the subdirectories of **agg**.

# The contents of the lib subdirectory (this is an example, only — the contents of this directory vary from one release to the next)

| File Name                      | Description                           |
|--------------------------------|---------------------------------------|
| agg-module-classpath.jar       | File for internal use                 |
| aggrapi.jar                    | Genesys Info Mart aggregation API     |
| aopalliance-1.0.jar            | Third-party library                   |
| cglib-nodep-2.2.2.jar          | Third-party Apache library            |
| guice-3.0.jar                  | Third-party library                   |
| javax.inject-1.jar             | Third-party Apache library            |
| jtds-1.3.0.jar                 | Third-party Microsoft SQL JDBC driver |
| kawa-1.14.jar                  | Third-party library                   |
| lib.jar                        | Genesys Aggregation library           |
| meta-8.1.400.00.jar            | Aggregation metadata jar              |
| ojdbc6-11.2.0.3.jar            | Oracle JDBC driver                    |
| postgresql-9.3-1101.jdbc41.jar | Third-party library                   |
| sqljdbc4-3.0.jar               | Microsoft JDBC driver for SQL Server  |

#### The contents of the script subdirectory

| File Name   | Description  |
|---|--|
| make_gim_UDE_template_mssql.sql<br>make_gim_UDE_template_oracle.sql | Sample scripts that create the database objects for mapping and storing user data for social media metrics.  |
|   | Important A similar file, make_gim_UDE_template.sql, is also deployed by the Genesys Info Mart installation package. This file contains different content. |
| make_gim_UDE_template_partitioned_postgres.                         | Sample script that creates the database objects for <b>sql</b> apping and storing user data for social media metrics for partitioned PostgreSQL databases. |
| patch-agg-MSSQL-nolock.ss   | Schema file that, when placed in the Genesys Info<br>Mart root directory, helps to prevent deadlock<br>problems.   |
|   | Important Before using this file, please contact Genesys   |

|          | Customer Care for deployment instructions.  |
|----------|---|
| purge.ss | Schema file that contains example purging rules. To purge aggregate data, customize the rules within this file, place the file in the Genesys Info Mart root directory, and enable purging. |

In some releases, the *scripts* subdirectory also contained user-defined **partition-kit.ss** files. Beginning with release 8.5, these files are no longer used. If they are present from a previous release, remove them to prevent errors.

#### The contents of the third-party licenses subdirectory

| File Name         | Description  |
|-------------------|--|
| asm-license.txt   | License that permits use and distribution of the ASM library for generating bytecode in Java-class file format |
| cglib_LICENSE.txt | License that permits use and distribution of the Apache software   |
| cglib_NOTICE.txt  | The required notice for use and distribution of Apache software  |
| guice_LICENSE.txt | License that permits use and distribution of the <b>guice.jar</b> library                                      |
| guice_NOTICE.txt  | The required notice for use and distribution of the <b>guice.jar</b> library                                   |
| jdts_LICENSE.txt  | GNU Lesser General Public license that permits use and distribution of the <b>jtds.jar</b> library             |
| kawa_LICENSE.txt  | License that permits use and distribution of the kawa.jar library  |