

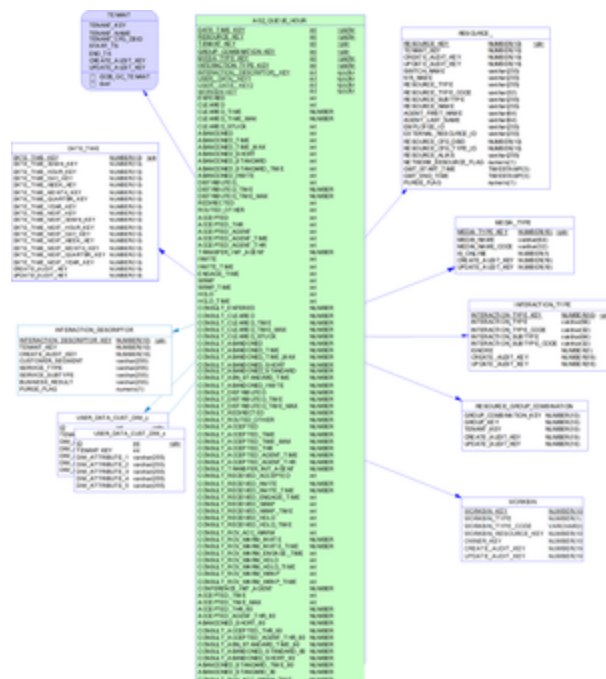


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Reporting and Analytics Aggregates Physical Data Model for a Microsoft SQL Server Database

AGT_QUEUE Subject Area

AGT QUEUE Subject Area



AGT_QUEUE Subject Area View Large

Subject Area Dimensional Model Tables

Table/View	Description
AGT_QUEUE_HOUR	Rollup of contact center activities from the perspective of queue-type devices through which interactions pass.