

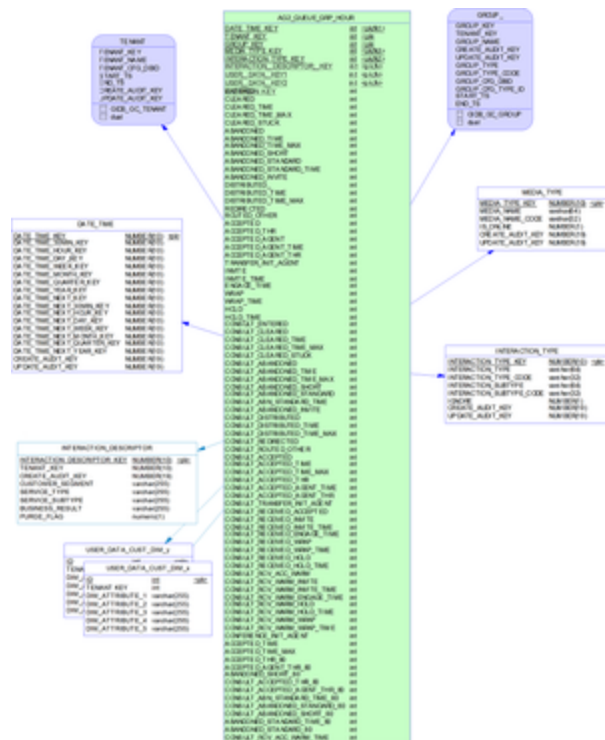


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Reporting and Analytics Aggregates Physical Data Model for an Oracle Database

AGT_QUEUE_GRP Subject Area

AGT QUEUE GRP Subject Area



AGT_QUEUE_GRP Subject Area View Large

Subject Area Dimensional Model Tables

Table/View	Description
AGT_QUEUE_GRP_HOUR	Rollup of contact center activities from the perspective of queue-type devices through which interactions pass.