

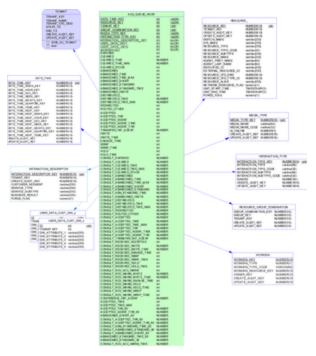
## **GENESYS**

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## Reporting and Analytics Aggregates Physical Data Model for a PostgreSQL Database

AGT\_QUEUE Subject Area

## AGT\_QUEUE Subject Area



AGT\_QUEUE Subject Area View Large

## Subject Area Dimensional Model Tables

Table/View	Description
AGT_QUEUE_HOUR	Rollup of contact center activities from the perspective of queue-type devices through which interactions pass.