# GENESYS™

# Reporting and Analytics Aggregates Physical Data Model for a PostgreSQL Database

## AGT_QUEUE Subject Area

12/17/2025

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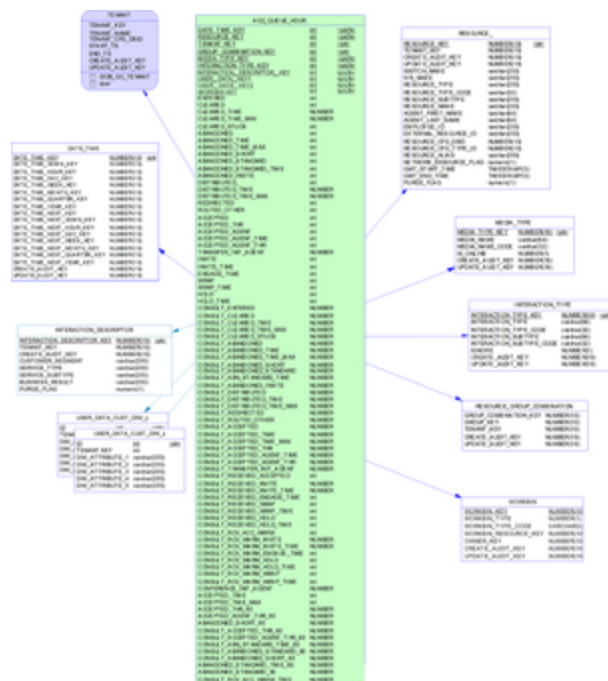


AGT_QUEUE Subject Area View Large

## Subject Area Dimensional Model Tables

| Table/View | Description |
| --- | --- |
| AGT_QUEUE_HOUR | Rollup of contact center activities from the perspective of queue-type devices through which interactions pass. |