GENESYS™

Reporting and Analytics Aggregates Physical Data Model for a Microsoft SQL Server Database

AGT_AGENT_CAMPAIGN Subject Area

5/12/2025

AGT_AGENT_CAMPAIGN Subject Area

AGT_AGENT_CAMPAIGN Subject Area View Large

Subject Area Dimensional Model Tables

Table/View	Description
AGT_AGENT_CAMPAIGN_HOUR	Agent rollup of interaction handling based on the campaign from which interactions originated.