

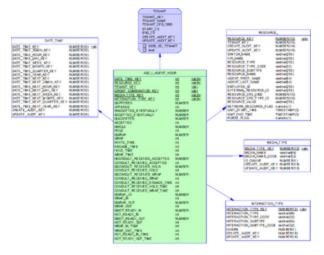
## **GENESYS**

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## Reporting and Analytics Aggregates Physical Data Model for a Microsoft SQL Server Database

AGT\_I\_AGENT Subject Area

## AGT\_I\_AGENT Subject Area



AGT\_I\_AGENT Subject Area View Large

## Subject Area Dimensional Model Tables

Table/View	Description
AGT_I_AGENT_HOUR	Rollup of an agent's handling of interactions.