

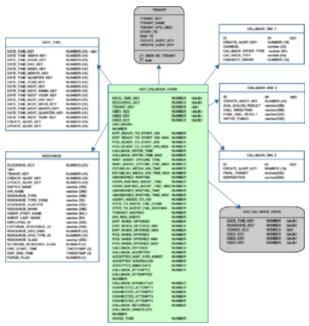
GENESYS

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Reporting and Analytics Aggregates Physical Data Model for an Oracle Database

AGT_CALLBACK Subject Area

AGT_CALLBACK Subject Area



AGT_CALLBACK Subject Area View Large

Subject Area Dimensional Model Tables

Table/View	Description
AGT_CALLBACK_HOUR	Rollup of interactions associated with callbacks.