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Reporting and Analytics Aggregates Physical Data Model for a PostgreSQL Database

AGT_ID Subject Area

12/15/2025

AGT_ID Subject Area



AGT_ID Subject Area View Large

Subject Area Dimensional Model Tables

Table/View	Description
AGT_ID_HOUR	Rollup of resource interaction-handling activities for interactions that are assigned a specific business attribute, such as customer segment, business result, service type, and service subtype.