

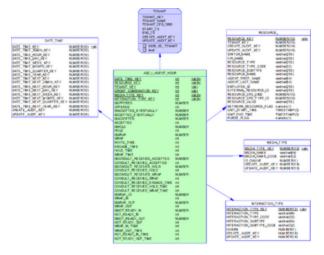
GENESYS

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Reporting and Analytics Aggregates Physical Data Model for a PostgreSQL Database

AGT I AGENT Subject Area

AGT_I_AGENT Subject Area



AGT_I_AGENT Subject Area View Large

Subject Area Dimensional Model Tables

Table/View	Description
AGT_I_AGENT_HOUR	Rollup of an agent's handling of interactions.