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EX Engage Connector

EX Engage Recording Provider Service

12/18/2025

EX Engage Recording Provider Service

This article provides details about all 100.0.x releases of EX Engage Recording Provider Service.

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January 07, 2025 (100.0.105.0213)

What's New

- Third-party libraries are updated to address security vulnerabilities. (CCEOPS-194)

October 30, 2024 (100.0.105.0186)

What's New

- Recordings uploaded to GC are now validated for successful injection. (CCERP-656)
- Third party libraries are updated to address security vulnerabilities. (CCERP-526, CCERP-691)
- Genesys PSDK Java is updated from 900.10.6 to 900.10.9.

April 5, 2024 (100.0.105.0143)

What's New

- This is the initial release of EX Engage Recording Provider Service (EXRP).

Known Issues

- When the file name of the recording created in Engage deployment exceeds 80 characters, EXRP will not inject those recordings to Genesys Cloud. (CCERP-672)