Configuration Server

8.5.100.04

12/23/2025

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Configuration Server 8.5.x Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
04/10/15	General		X	X	X	X

Contents

What's New

This release contains the following new features and enhancements:

- **Consolidation of Single-Tenant (Enterprise) and Multi-Tenant Configuration Server:** The single-tenant and multi-tenant Configuration Server IPs have been consolidated into one Configuration Server IP, which can be used for configuration environments with one or more Configuration Servers. Single-tenant Configuration Databases are still supported and you can upgrade existing databases to the latest available format, but single-tenant configurations can no longer be deployed for new installations.

Helpful Links

Releases Info

- List of 8.5.x Releases
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List of Release Notes

> **Tip**
>
> For new installations, Genesys recommends that you install Configuration Server and create new databases using the provided multi-tenant database initialization scripts, and then configure an environment with one Tenant (Environment).

- **Alternate Disaster Recovery Deployment Model:** Management Framework now supports database replication leveraging the Microsoft SQL Server AlwaysOn Availability Groups concept for Genesys disaster recovery and business continuity architecture.

- **Enforcement of External Authentication at Tenant Level:** External authentication can now be selectively enforced at the Tenant level in an environment with multiple Tenants.

- **Threading Modes:** The default threading mode is single-threaded. Genesys recommends that you do not change the threading mode for the current version of Configuration Server. Refer to the *Network Connectivity* section of the *Framework Deployment Guide* for more information.

Resolved Issues

This release contains the following resolved issues:

Configuration Server now loads the license file successfully at startup, even if there are records in the Configuration History database that are subject to removal. Previously in this scenario, Configuration

Server sometimes experienced issues, and you had to either manually set the configuration option **max-records** to a larger value (up to 2147483647) or the option **expiration** to a larger number of days, or manually clean out records from the CFG_HDB_OBJECT table. (MFWK-16540)

Configuration Server no longer runs at an unusually high rate of CPU utilization when idle. Previously, it would run at approximately 30% CPU utilization rate when idle. (MFWK-16503)

The Configuration Server Installation Package now installs the Configuration Database initialization and locale scripts into the folders at **<installation folder>/sql_scripts/<dbms type>**, as documented in the *Framework Deployment Guide*. Previously the IP incorrectly installed the files at **<installation folder>/sql_scripts/multi_tenant/<dbms type>**. (MFWK-16462)

If Configuration Server is configured to use Kerberos external authentication, log message 21‑22302 `External authentication configuration error` might be generated during Configuration Server startup or reconfiguration. You can safely ignore this message. (MFWK-15716)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.100.04.