



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Genesys Administrator Extension

8.5.000.52

12/24/2025

8.5.000.52

Genesys Administrator Extension 8.5.x Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
10/03/14	General			X		X

Contents

- **1 8.5.000.52**
 - 1.1 Helpful Links
 - 1.2 What's New
 - 1.3 Resolved Issues
 - 1.4 Upgrade Notes
 - 1.5 Supported Languages

What's New

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Product Documentation

[Genesys Administrator Extension](#)

Genesys Products

[List of Release Notes](#)

Important

This version was first released as a Hot Fix on 09/19/14.

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

GAX now properly verifies role privileges when users attempt to create, edit, or delete objects in the **Agents** window. Previously, users who had the necessary privileges for the **Agents** window could not perform these actions. (GAX-7068)

Users no longer automatically receive Read and Update permissions for their User object at the time it is created. You must manually provision these permissions to allow the user to save their user preferences in GUI-based programs, such as GAX or Workspace Desktop Edition (formerly known as Interaction Workspace). (GAX-6992)

A new attribute, **sockettimeout**, is available for the **os:execShellCmd** command that is part of SPD

authoring. This attribute defines the period (in milliseconds) that GAX waits for a command to complete on a selected host (this command is specified in the **cmd** attribute). If the command execution is longer than the **sockettimeout** value, the **os:execShellCmd** process fails. If no value is specified for **sockettimeout**, the value defaults to 600000 (10 minutes). (GAX-6618)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.000.52.

Supported Languages

See [Translation Support](#).