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# Genesys Administrator Extension

8.5.000.68

12/24/2025

8.5.000.68

## Genesys Administrator Extension 8.5.x Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
12/19/14	General			X		X

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## What's New

### Helpful Links

#### Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

#### Product Documentation

[Genesys Administrator Extension](#)

#### Genesys Products

[List of Release Notes](#)

### Important

This version was first released as a Hot Fix on 12/18/14.

This release includes only resolved issues.

## Resolved Issues

This release contains the following resolved issues:

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GAX no longer displays the hourglass icon after an Agent is deleted. Previously, the icon was displayed, indicating that this operation was still in progress, even though it was confirmed that the Agent had been deleted. (GAX-7672)

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When using the **Agents** window, users can now successfully create Agents, DNs, and Agent Logins in an **Organization** folder if they have the following permissions for that folder: Read, Create, and Change Object Permissions. Previously, in order to create Agents, the user must have had Read, Create, and Change Object Permissions to root folders of affected DNs and Agent Logins under all Switches. (GAX-7560)

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## Upgrade Notes

No special procedure is required to upgrade to release 8.5.000.68.

## Supported Languages

See [Translation Support](#).