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Genesys Administrator Extension

8.5.000.76

12/21/2025

8.5.000.76

Genesys Administrator Extension 8.5.x Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
03/20/15	Hot Fix			X		X

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What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

By adding gzip encoding for JSON data, the GAX server now reduces the size of the data to be sent to the browsers. This reduces the delay in displaying screens (for example, the Agents screen) that fetch a large amount of data from the server. This is especially apparent when the effective network bandwidth between browser and server is limited. (GAX-7892)

You no longer need to clear your browser's cache when migrating from releases 8.5.000.76 or 8.5.200.18 to newer releases. You must still manually clear the cache when migrating to 8.5.000.76 or 8.5.200.18 from an older release. (GAX-7841)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.000.76.

Supported Languages

See [Translation Support](#).

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Product Documentation

[Genesys Administrator Extension](#)

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