GENESYS™

Genesys Administrator Extension

8.5.000.83

12/23/2025

8.5.000.83

Genesys Administrator Extension Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
06/24/15	Hot Fix			X		X

Contents

What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

When setting up or modifying agents in the Agents view, GAX now allows the suffix of the domain part of their email addresses (the characters after the last period [.]) to be longer than four characters. Previously, the length of the domain suffix was limited to four characters, meaning you could not save the email address of any agent whose email domain suffix exceeded this limit. (GAX-8192)

In the Agent Management view, you can now assign agents to Places that have no DNs. Previously, Places had to be associated with DNs when editing agents.(GAX-8187 [GAX-8058])

Upgrade Notes

No special procedure is required to upgrade to release 8.5.000.83.

Supported Languages

See Translation Support.

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues
- 8.5.x Product Alert.

Product Documentation

Genesys Administrator Extension

Genesys Products

List of Release Notes