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Genesys Administrator Extension

8.5.220.45

12/21/2025

8.5.220.45

Genesys Administrator Extension Release Notes

| Release Date | Release Type | Restrictions | AIX | Linux | Solaris | Windows |
|--------------|--------------|--------------|-----|-------|---------|---------|
| 08/04/17 | Hot Fix | | | X | | X |

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What's New

This release includes only resolved issues.

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Resolved Issues

This release contains the following resolved issues:

Clicking the **SIP Server Application Options** properties in GAX now correctly loads the existing empty sections and sections containing integer values. Previously in this scenario, when the section contained empty or integer values, it prevented the application from correctly loading the page. (GAX-9402)

Product Documentation

[Genesys Administrator Extension](#)

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GAX now attempts to reconnect when its connection to Configuration Server is disrupted. GAX has a Reconnect Timer which is activated when the connection to Configuration Server is disrupted or when there is an error from the PSDK library. Two scenarios cause GAX to lose its connection to Configuration Server:

- Errors from the PSDK—For example, any network failure or exception from the PSDK library could cause warm standby to go into infinite switch-overs/reconnection attempts even when the connection to Configuration Server is still active.
- Network glitches—For example, warm standby might be turned off in PSDK.

Previously in scenarios like these, GAX did not attempt to connect to Configuration Server when the existing connection was disrupted due to a network failure or an error from the PSDK library. (GAX-9384, GAX-9401)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.220.45.
