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Genesys Administrator Extension

8.5.220.47

12/22/2025

8.5.220.47

Genesys Administrator Extension Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
10/27/17	Hot Fix			X		X

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What's New

This release includes only resolved issues.

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Resolved Issues

This release contains the following resolved issues:

GAX now saves user preferences in the Person object, by default. If the **[general] userpreference_in_transaction** GAX application option is set to `true`, then GAX saves user preferences in the Transaction object in the **Transactions/UserPreference** folder. In this case, GAX copies only the annex sections starting with the option **ga_preferences.**, from the Person annex to the Transaction annex. When GAX creates the Transaction object, GAX removes all access permissions (for users and access groups) to the Transaction object, except the default user and the current user. Previously, GAX copied unnecessary information into the **Transactions/UserPreferences** folder. (GAX-9542)

GAX now successfully restarts as expected during Configuration Server High Availability (when the backup Configuration Server acts as the primary server and the primary Configuration Server acts as the backup server). Previously, GAX failed to restart in this scenario. (GAX-9526)

Product Documentation

[Genesys Administrator Extension](#)

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Upgrade Notes

No special procedure is required to upgrade to release 8.5.220.47.