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Genesys Administrator Extension

8.5.220.51

12/19/2025

8.5.220.51

Genesys Administrator Extension Release Notes

Important

This release has been placed Under Shipping Control. Please contact your Genesys Customer Care representative if you want to download this release.

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
01/20/22	Hot Fix	Under Shipping Control		X			X

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What's New

This release contains the following new features and enhancements:

- This release includes important security fixes related to the Apache Log4j 2 vulnerability (CVE-2021-44228). In particular, the Log4j version included with Genesys Administrator Extension has been upgraded to 2.17.1. (GAX-11356)

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Product Documentation

[Genesys Administrator Extension](#)

Genesys Products

[List of Release Notes](#)

Important

Plugin compatibility was not tested in this release.

Resolved Issues

This release contains no resolved issues.

Upgrade Notes

No special procedure is required to upgrade to release 8.5.220.51.