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Genesys Administrator Extension

8.5.260.12

12/21/2025

8.5.260.12

Genesys Administrator Extension Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
01/04/18	Hot Fix			X		X

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What's New

This release contains the following new feature and enhancement:

- Support for the following databases. See the [Genesys Administrator Extension](#) page in the *Genesys Supported Operating Environment Reference Guide* for more detailed information and a list of all supported databases.
 - PostgreSQL 10
 - Oracle 12c R2 RAC

Resolved Issues

This release contains the following resolved issue:

GAX now uses Jackson version 1.9.14, which backports the same deserialization security patch that was applied to Jackson 2.9.4 (CVE-2017-7525, CVE 2017-15095). This upgrade is only for security enhancement purposes. Previously, GAX used Jackson 1.9.8 and did not use Jackson polymorphic unmarshalling, therefore there were no deserialization issues. (GAX-9619)

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Product Documentation

[Genesys Administrator Extension](#)

Genesys Products

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Upgrade Notes

No special procedure is required to upgrade to release 8.5.260.12.