GENESYS

Genesys Administrator Extension

8.5.280.06

12/26/2025

8.5.280.06

Genesys Administrator Extension Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
04/10/18	General			X		X

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> ### Important
>
> For enhanced security purposes, third-party components were upgraded to latest industry standard versions, and many GAX plug-ins will not work with GAX version 8.5.280.06 if they depend on older versions of the following libraries:
>
> - Jetty 9.2.22.v20170606
> - CometD 3.1.1
> - Jackson 2.9.4
> - Spring 4.3.13
>   (GAX-9688)
>
> There is no known workaround and the issue is expected to resolve automatically when the respective plug-in component libraries are updated in newer versions of the plug-ins. To avoid incompatibility issues, if you use GAX plug-ins that depend on the above-mentioned libraries, it is recommended not to install this GAX version immediately but wait until the plug-ins are released with corresponding updates to the third-party libraries.

What's New

This release contains the following new features and enhancements:

- When the **Options** or **Application Options** tab is opened, all sections are now collapsed by default.

You can click **Expand All** to expand all sections. (GAX-9709)

- You can now configure a new GAX application option, **quick_filter_only_on_enter**, to control how the Quick Filter works. When set as **true**, filtering starts only when the user hits the **Enter** key. (GAX-9711)

- Advanced Search now works for all configuration object types. (GAX-9710)

- You can now associate multiple DNs with a **DN Group** and **Place** object, rather than just a single DN. The DN selection dialog is also improved, as clickable folders are now highlighted, folder names are displayed in list view, and the selected folder remains in focus when you navigate from list view back to tree view. (GAX-9708)

- GAX now displays a warning message when the template is changed for any existing application object. (GAX-9752)

- The following new security parameters are added to the **gax.properties** file:

  - **permitted_cross_domain_policies**

  - **expect_ct**

  - **public_key_pins**

    If required by your security policy, you can configure these parameters to add them to HTTP response headers. Otherwise, no action is required. (GAX-9754)

Resolved Issues

This release contains the following resolved issues:

The parameters in a Parameter Group Template are now retained when **Select All** is used with the Quick Filter. Previously, in this scenario, parameters that were not included in the applied Quick Filter list were removed. (GAX-9725)

The message in the **Agent Dashboard Import** pop-up window now displays correctly in Internet Explorer 11. (GAX-9721)

The **Status** column is now removed from the Backup Server selection window for Application objects. Previously, the status of the Application was always displayed as "Unknown". (GAX-9678)

The filter for the Agent Management **Skill** column now correctly applies an AND condition when two skills are separated by a comma (,). Previously, the filter would incorrectly apply an OR condition. (GAX-9649)

When two component objects share the same DBID on Configuration Server, GAX no longer copies the details on the **Dependencies** tab of one object to the **Dependencies** tab of the other. (GAX-9590)

When a deployed audio resource is deleted, GAX no longer incorrectly deletes the personality associated with it. (GAX-9565)

GAX now correctly displays the **Permissions** for a Person object if it contains duplicate permissions records. Previously, GAX would spin indefinitely and not render the results. (GAX-9431)

GAX no longer throws an exception error if you upload an application metadata XML file that contains numeric variables that do not specify a range of values. (GAX 9654)

GAX no longer includes the HTTP Server header when responding to requests. (GAX-9758)

CometD is upgraded from 3.0.6 to 3.1.1 to support CometD connections in multiple browser tabs. (GAX-9726)

The **Centralized Logs** page now correctly loads log messages with IDs that contain more than 10 signs. (GAX-9771)

GAX now correctly parses CSV files on the **Options** tab of all configuration objects. Previously, GAX could not correctly parse a CSV file during import if the file contained a comma (,) character. (GAX-9767)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.280.06.