

GENESYS

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Genesys Administrator Extension

8.5.290.19

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Genesys Administrator Extension Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
01/25/19	Hot Fix			X		X

Contents

- 18.5.290.19
 - 1.1 Helpful Links
 - 1.2 What's New
 - 1.3 Resolved Issues
 - 1.4 Upgrade Notes
 - 1.5 Supported Languages

What's New

This release contains the following new feature or enhancement:

• Genesys Administrator Extension (GAX) now supports the French (Canada) 8.5.290.16 Language Pack.

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

Resolved Issues

This release contains the following resolved issues:

This release of GAX fixes a password-related security vulnerability. (GAX-10106)

Product Documentation

Genesys Administrator Extension

Genesys Products

List of Release Notes

The GAX **History** page now displays error messages in French for every security authentication violation while importing a CSV file in the Agents Dashboard. (GAX-10104)

Now the **Persons** list is auto refreshed for every edit action on a person record. Previously, manual refresh was needed to reflect the changes. (GAX-10100)

The error message that is displayed to indicate duplicate records while importing a CSV file in Agents Dashboard is now localized in French. (GAX-10099)

This release of GAX includes some translation corrections of label names, placeholder values, and field names in **+Add Agents**, **Action Codes**, and **Access Groups** dialog boxes. Previously, the text was either displayed in English instead of the localized language or had a typo. (GAX-9976)

This release of localized French (Canada) GAX fixes tooltip issues in the following options in the Audio Resource Management (ARM) module:

- Edit button in the Personality tab
- Upload Audio File for an Audio Resource
- Reprocess text for an Audio Resource file

(GAX-9834)

The **Show Column Filter** in the Agent Dashboard now filters correctly in the localized GAX. (GAX-9607)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.290.19.

Supported Languages

See Release 8.5.2 Translation Support.