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Genesys Administrator Extension

8.5.290.20

12/20/2025

8.5.290.20

Genesys Administrator Extension Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
03/08/19	Hot Fix			X		X

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What's New

This release contains the following new feature or enhancement:

- Support for CentOS Linux 7 operating system. See the [Genesys Administrator Extension](#) page in the *Genesys Supported Operating Environment Reference Guide* for more detailed information and a list of all supported operating systems.

Resolved Issues

This release contains the following resolved issues:

All concurrent changes made to various parameters of the same Parameter Group by different users are now saved correctly. If the same Parameter Group is updated by more than one user, then except the first user, the other logged-in users get a warning message during the save operation. Previously, changes made by other logged-in users were overwritten with the changes made by the last logged-in user. (GAX-10283)

GAX now restarts successfully after Configuration Server switchover in high availability setup. (GAX-10282)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.290.20.

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Product Documentation

[Genesys Administrator Extension](#)

Genesys Products

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