



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

# Interaction Recording Web Services

8.5.202.19

# 8.5.202.19

## Interaction Recording Web Services Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
06/28/17	General	Under Shipping Control		X		

### Contents

- [1 8.5.202.19](#)
  - [1.1 Helpful Links](#)
  - [1.2 What's New](#)
  - [1.3 Resolved Issues](#)
  - [1.4 Upgrade Notes](#)

## What's New

This release contains the following new features and enhancements:

- The Elasticsearch templates (**call\_recordingv2\_template.json** and **screen\_recordingv2\_template.json**) have been updated. Deploy the new versions of these templates to the Elasticsearch cluster so that when an index is created, the new index template is used. Re-indexing is not required after this step.
- Support for Red Hat Enterprise Linux version 7.
- Interaction Recording Web Services now supports the following new APIs: **Get Recording by ID**, **Get Recording Media by ID**, and **Delete Recording by ID**. For more information, refer to [Genesys Interaction Recording API](#).  
**Note:** Support for the **Delete Recording by ID** API is added on July 14, 2017.
- Interaction Recording Web Services now supports using Java Runtime Environment (JRE) 8 as an alternative to the Java Development Kit (JDK) 1.8.
- The Cassandra schema used by RWS has been updated to version 8.5.201.79.

## Helpful Links

### Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

### Product Documentation

[Genesys Interaction Recording](#)

### Genesys Products

[List of Release Notes](#)

## Resolved Issues

This release contains the following resolved issues:

---

The **enableStaleSessionsMonitoring** parameter has been removed from the sample **application.yaml** file. The default value for this parameter is false. Previously, this parameter was set to true for the Interaction Recording Web Services (RWS) nodes. If you have previously configured a value for this parameter, you must remove it from the **application.yaml** file on all RWS nodes. (GIR-12451)

---

You can now migrate to the Elasticsearch schema version 2, even if the **crRegion** setting found in **serverSettings** within the **application.yaml** file has special characters. For example, /MSN/USW1. Previously, it was not possible to migrate if the **crRegion** setting had special characters. (GIR-12266)

---

The MLM backup mechanism now validates and only accepts three "/" characters in the prefix of the file location, for example, to "file:///". Previously, a backup location that did not contain three "/" characters would result in an attempt to back up to an incorrect location. (GIR-12259)

---

The description of the value for **path.conf** in the sample **elasticsearch.yml** is now updated. Previously, **path.conf** contained a wrong value. (GIR-12133)

---

The **createTime** property returned by the **Getting all labels from a recording** API and by the **Getting a specific label from a recording** API is now returned in UTC. Previously, the value was in an incorrect timezone. (GIR-11944)

---

The response to a successful update when applying a label to multiple recordings now contains the path to the correct label instances. Previously, the path properties were all referring to the first label in the request. (GIR-11193)

---

When creating a recording with label data, if any mandatory attributes are missing, a 400 Bad Request response with status code **1** (RequiredParameterMissing) is now returned. Previously, status code **2** (InvalidRequestParameter) was incorrectly returned. (GIR-11805)

---

## Upgrade Notes

The Cassandra schema must be manually upgraded to version 8.5.201.79. Refer to [Upgrading Interaction Recording Web Services](#).