

GENESYS

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Interaction Recording Web Services

8.5.203.14

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Interaction Recording Web Services Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
11/09/18	General	Under Shipping Control		X		

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What's New

This release contains the following new features and enhancements:

 Interaction Recording Web Services (RWS) includes new parameters for a search API used by Recording Muxer Script to improve performance.

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

Product Documentation

Genesys Interaction Recording

Genesys Products

List of Release Notes

Important

You must increase the allowable maximum number of open file descriptors for the Elasticsearch nodes if the existing number of open file descriptors is not sufficient. For more information, refer to Complete the following steps for each Elasticsearch node or Complete the following steps for each Interaction Recording Web Services node that you want to host Elasticsearch, whichever applies in your environment.

Resolved Issues

This release contains no resolved issues.

Upgrade Notes

No special procedure is required to upgrade to release 8.5.203.14.