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Interaction Recording Web Services

8.5.203.18

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Interaction Recording Web Services Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
01/11/19	General	Under Shipping Control		X		

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What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

The warning message, **Contact center user profile not found for user**, is removed and it no longer appears in the log file when receiving OPS requests. (GIR-23821)

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Product Documentation

[Genesys Interaction Recording](#)

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Upgrade Notes

No special procedure is required to upgrade to release 8.5.203.18.