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Interaction Recording Web Services

8.5.203.47

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Interaction Recording Web Services Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
11/26/19	Hot Fix			X		

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What's New

This release includes only resolved issues.

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Resolved Issues

This release contains the following resolved issues:

When using the Elasticsearch v2 schema, Interaction Recording Web Services (RWS) now correctly indexes a recording when the event data contains any of the following key names: **agentId**, **ani**, **dnis**, **recordDN**, and **agentExtensionDN**. Previously, the recording would not be indexed if the event data contained any of these key names, which prevented it from appearing in search results and also caused reindexing operations to fail. (This issue is only applicable to the Elasticsearch v2 schema.) (GIR-27574)

Product Documentation

[Genesys Interaction Recording](#)

Genesys Products

[List of Release Notes](#)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.203.47.