

GENESYS

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Interaction Recording Web Services

8.5.203.86

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Interaction Recording Web Services Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
02/13/20	Hot Fix			Χ		

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What's New

This release contains the following new features and enhancements:

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

Product Documentation

Genesys Interaction Recording

Genesys Products

List of Release Notes

Important

The following is applicable to deployments where SpeechMiner and Interaction Recording Web Services are on different domains and screen recording is being used. If this does not apply to your deployment, no additional action is required.

- Interaction Recording Web Services (RWS) is updated to support the configuration of the **SameSite= None** and **Secure** attributes for cookies associated with cross-site resources used by the SpeechMiner browser application. This is due to forthcoming releases of Chrome and other browsers that will restrict cross-site requests if these attributes are not set. (GIR-28705)
 - These attributes are not set by default.
 - If you are using HTTP for communication between SpeechMiner and RWS, you can disable the enforcement of cross-site restrictions in your browser settings. Otherwise, you must change your deployment to use HTTPS and set the attributes accordingly.
- See also the Upgrade Notes for this release.

Resolved Issues

This release contains no resolved issues.

Upgrade Notes

This release of Interaction Recording Web Services is intended to be upgraded in conjunction with Recording Crypto Server release 8.5.093.70 (or higher). Genesys recommends that you upgrade both components concurrently.