GENESYS™

Interaction Recording Web Services

8.5.203.94

12/21/2025

8.5.203.94

Interaction Recording Web Services Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
10/19/20	General			X			

Contents

What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

Purge and Backup jobs that are performed as part of Media Lifecycle Management now ignore the **crRegion** parameter configured in the **application.yaml** file. This affects recordings in all regions from Cassandra and the local Elasticsearch that match the specified job criteria. (GIR-26101)

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

Product Documentation

Genesys Interaction Recording

Genesys Products

List of Release Notes

Upgrade Notes

No special procedure is required to upgrade to release 8.5.203.94.