GENESYS™

Interaction Recording Web Services

8.5.204.02

12/20/2025

8.5.204.02

Interaction Recording Web Services Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
06/10/21	General			X			

Contents

What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

When querying Interaction Recording Web Services (RWS) for recordings, the total number of recordings found is now included in the body of the HTTP Response. (GIR-30308)

When synchronizing agent information between Configuration Server and Cassandra, RWS now correctly handles any corrupted data in Cassandra by overwriting the corrupted data with the agent information from Configuration Server. (GIR-29292)

When querying for screen recordings using Elasticsearch 1.7, RWS no longer returns a 500 HTTP response if the screen recording index in Elasticsearch is missing. (GIR-28721)

The default value of the **multiPartResolverMaxUploadSize** configuration option is now set correctly as **536,870,912**. Previously, the default value of this option was set incorrectly as **67,108,864**. (GIR-25528)

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

Product Documentation

Genesys Interaction Recording

Genesys Products

List of Release Notes

Upgrade Notes

No special procedure is required to upgrade to release 8.5.204.02.