

GENESYS

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Interaction Recording Web Services

8.5.204.16

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Interaction Recording Web Services Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
05/20/22	General			Χ			

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What's New

This release includes only resolved issues.

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

Resolved Issues

This release contains the following resolved issues:

Product Documentation

Genesys Interaction Recording

Genesys Products

List of Release Notes

If the sync node of Interaction Recording Web Services missed saving the user's information in Cassandra, Interaction Recording Web Services now accepts the recording metadata from this user. Previously, Interaction Recording Web Services rejected the

request when receiving the metadata POST from GIR Voice Processor. (GIR-31840)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.204.16.