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Interaction Recording Web Services

8.5.205.69

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Interaction Recording Web Services Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
12/20/24	General			X			

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What's New

This release contains the following new features and enhancements:

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Product Documentation

[Genesys Interaction Recording](#)

Genesys Products

[List of Release Notes](#)

Important

Interaction Recovery Web Services (based on Java 8) has been discontinued as of Dec 20, 2024.

- Support for OpenJDK 17. See the [Genesys Interaction Recording](#) page in the [Genesys Supported Operating Environment Reference](#) for more detailed information and a list of all prerequisites. (GIR-33806)
- Third-party component Jetty is upgraded from version 9 to version 12. (GIR-33185)
- Third-party component Spring is upgraded to 6.1.14. (GIR-34200)

Resolved Issues

This release contains the following resolved issues:

An issue with *userData* filter is fixed. (GIR-34249)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.205.69.