GENESYS™

Voice Platform MIB

Voice Platform MIB 8.5.x Release Note

5/10/2025

Voice Platform MIB 8.5.x Release Note

This Release Note applies to all 8.5.x releases of Voice Platform MIB. Links in the Available Releases section enable you to access information regarding a specific release.

For information about 8.1.x releases of Voice Platform MIB, see the cumulative 8.1 Release Note.

Contents

Available Releases

Releases are listed by version number rather than in date order. For this reason, a recent release may be listed after earlier releases, if the version number is lower. Except when otherwise noted in the information for a specific release, each release includes all of the features and corrections that were introduced for the applicable operating system at earlier dates, regardless of the version numbering.

The operating systems available for use with each component release are listed in the table at a high level only. For more detailed information about the supported operating environments, including requirements, supported versions, and any conditions or limitations, see the Genesys Voice Platform page in the *Genesys Supported Operating Environment Reference Guide*.

You can find Release Notes for particular releases of Voice Platform MIB at the following links:

Release 8.5.1:

Release	Release Date	Release Type	Restrictions	AIX	HP-UX PA	HP-UX IPF	Linux	Solaris	Windows
8.5.130.40	03/23/15	General					X		X
8.5.120.05	12/18/14	General					X		X

Release 8.5.0:

Release	Release Date	Release Type	Restrictions	AIX	HP-UX PA	HP-UX IPF	Linux	Solaris	Windows
8.5.010.92	12/20/13	General					X		X

Discontinued Support

This section documents features that are no longer supported in this software. This cumulative list is in release-number order with the most recently discontinued features at the top of the list. For more information on discontinued support for operating environments and databases, see Discontinued Support in the *Genesys Supported Operating Environment Reference Guide*.

There are no discontinued items for this product.

Link to Known Issues

The Known Issues and Recommendations section is a cumulative list for all 8.5.x releases of the product. It includes information on when individual items were found and, if applicable, corrected. The Corrections and Modifications section for each release may list additional issues that were corrected without first being documented as Known Issues.

You can find information about Known Issues and Recommendations that apply to some 8.5 releases of Voice Platform MIB, including the issues that are specific to Localized (International) releases, at the following links:

- Known Issues and Recommendations
- Internationalization Issues

Additional Information

Additional information on Genesys Telecommunications Laboratories, Inc. is available on our Customer Care website.

The following documentation contains information about this software.

- Latest Available IPs
- Documentation Supplement for GVP 8.5.x and Media Server 8.5.x.
- GVP 8.5 Deployment Guide, which provides information about installing and configuring Genesys Voice Platform (GVP).
- GVP 8.5 User's Guide, which provides information about configuring, provisioning, and monitoring GVP and its components.
- Genesys Media Server 8.5 Deployment Guide, which provides information about installing and configuring Genesys Media Server.
- Genesys Voice Platform 8.1 Genesys VoiceXML 2.1 Reference Help, which provides information about developing Voice Extensible Markup Language (VoiceXML) applications. It presents VoiceXML concepts, and provides examples that focus on the GVP Next Generation Interpreter (NGI) implementation of VoiceXML.
- Genesys Voice Platform Legacy Genesys VoiceXML 2.1 Reference Manual, which describes the VoiceXML 2.1 language as implemented by the Legacy GVP Interpreter (GVPi) in GVP 7.6 and earlier, and which is now supported in the GVP 8.1 release.
- Genesys Voice Platform 8.5 CCXML Reference, which provides information about developing Call Control Extensible Markup Language (CCXML) applications for GVP.
- Genesys Voice Platform 8.1 Troubleshooting Guide, which provides troubleshooting methodology, basic troubleshooting information, and troubleshooting tools.
- Genesys Voice Platform 8.5 SNMP and MIB Reference, which provides information about all of the Simple Network Management Protocol (SNMP) Management Information Bases (MIBs) and traps for GVP, including descriptions and user actions.
- Genesys Voice Platform Configuration Options Reference, which provides information about all the GVP configuration options, including descriptions, syntax, valid values, and default values.

- Genesys Voice Platform Media Server Configuration Options Reference, which provides information about all the GVP configuration options, including descriptions, syntax, valid values, and default values.

- Genesys Voice Platform 8.5 Metrics Reference, which provides information about all the GVP metrics (VoiceXML and CCXML application event logs), including descriptions, format, logging level, source component, and metric ID.

- Genesys Voice Platform 8.1 Web Services API, which describes the Web Services API that the Reporting Server supports.

- Voice Platform Solution 8.1 Integration Guide, which provides information about integrating GVP, SIP Server, and, if applicable, IVR Server.

- Composer 8.1 Deployment Guide, which provides installation and configuration instructions for Composer.

- Composer 8.1 Help, which provides online information about using Composer, an Integrated Development Environment used to develop applications for Genesys Voice Platform and Universal Routing.

- Framework Deployment Guide, which provides information about configuring, installing, starting, and stopping Framework components.

- Framework 8.5 Genesys Administrator Deployment Guide, which provides information about installing and configuring Genesys Administrator.

- Framework 8.5 Genesys Administrator Help, which provides information about configuring and provisioning contact center objects by using the Genesys Administrator.

- Framework 8.5 Configuration Options Reference Manual, which provides descriptions of the configuration options for Framework components.

- Framework 8.5 SIP Server Deployment Guide, which provides information about configuring and installing SIP Server.

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Product documentation is provided on the Customer Care website, the Genesys Documentation website, and the Documentation Library DVD (produced monthly).

Note: For the DVD, the *New Documents on this DVD* page indicates the production date for that disc. Due to disc production schedules, documentation on the Genesys Documentation website may be more up-to-date than what is available on disc immediately after a product is released or updated. To determine the version of a document, check the version number that is located on the second page in PDFs or on the *About This File* topic in Help files.