

GENESYS

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Voice Platform Resource Manager

8.5.130.75

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Voice Platform Resource Manager Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
07/01/15	Hot Fix			Χ		

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What's New

This release contains the following new features and enhancements:

You can now direct Resource Manager to *not* use the capability specified in the gvp.rm.resource-req param of an INVITE Request URI for selecting a VXML resource, when falling back to VXML after CTIC returns a 404 error. Use a new configuration option in the Gateway LRG section in order to achieve this functionality.

remove-ruri-capability-on-fallback

Section: Gateway Resource group section Valid Values: true or false (default)

- Set to true to disable Resource Manager's use of the gvp.rm.resource-req option for VXML fallback after a CTIC 404 error.
- Set to false, to enable Resource Manager's use of gvp.rm.resource-req.

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

Product Documentation

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Note: This option is NOT available during configuration of a Gateway Resource Group via Genesys Administrator. Specify this parameter manually in the Gateway Logical Resource Group (GW LRG) section, using the format remove-ruri-capability-on-fallback = true (or = false).

Resolved Issues

This release contains the following resolved issues:

When falling back to VXML after CTIC returns a 404 error message, Resource Manager no longer uses the capability specified in the cti-capability-requirement option to select a VXML resource. (GVP-22436)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.130.75.