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Voice Platform Resource Manager

8.5.170.77

12/18/2025

8.5.170.77

Voice Platform Resource Manager Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
12/20/16	Hot Fix			X		

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What's New

This release contains the following new features and enhancements:

- You can now override the policy setting for IVR recording by enabling a new configuration option **voicexml-recording-allowed** in the [rm] section of the Resource Manager application.
 - When set to `true` (the default), the Resource Manager enables IVR recording, provided the relevant tenant or IVR Profile policy options are also enabled appropriately.
 - When set to `false`, the Resource Manager disables IVR recording, although the relevant tenant or IVR Profile policy options are enabled.

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Product Documentation

GVP

Genesys Products

[List of Release Notes](#)

Resolved Issues

This release contains the following resolved issues:

Resource Manager no longer enters into a deadlock state when the Configuration Server switches from primary to backup or vice-versa. (GVP-23597)

Resource Manager no longer terminates abnormally on receiving the INVITE messages with incompatible transports in the VIA header on the RM Registrar port. (GVP-23514)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.170.77.