



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Genesys Web Engagement Server

8.5.000.34

12/21/2025

8.5.000.34

Genesys Web Engagement Server Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
01/11/17	General			X		X

Contents

- **1 8.5.000.34**
 - 1.1 Helpful Links
 - 1.2 What's New
 - 1.3 Resolved Issues
 - 1.4 Upgrade Notes

What's New

This release contains the following new features and enhancements:

- Web Engagement Server now indexes domain information for use in the [Engagement Summary Today](#) and [Web Traffic Today](#) Extended View reporting dashboards, which now include a Top 5 Domains widget.
- Genesys Web Engagement can now read StatServer statistics from password-protected tenants.

Resolved Issues

This release contains no resolved issues.

Upgrade Notes

No special procedure is required to upgrade to release 8.5.000.34.

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Product Documentation

[Genesys Web Engagement](#)

Genesys Products

[List of Release Notes](#)