



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

# Genesys Web Engagement Server

8.5.100.11

12/22/2025

8.5.100.11

## Genesys Web Engagement Server Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
07/24/19	General			X		X

### Contents

- **1 8.5.100.11**
  - 1.1 Helpful Links
  - 1.2 What's New
  - 1.3 Resolved Issues
  - 1.4 Upgrade Notes

## What's New

This release includes only resolved issues.

## Helpful Links

### Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

## Resolved Issues

This release contains the following resolved issues:

---

UserData is now propagated to chat interactions that are initiated from Genesys CX Widgets. Note that version 9.0.014.04 (or later) of CX Widgets is required for this functionality to work correctly. (WM-8325)

---

The GWE\_Server\_Cluster.xml and GWE\_Client.xml metadata files are now provided in a format that is supported by Genesys Administrator. (WM-8319)

---

Rules published from the Genesys Rules Authoring Tool (GRAT) are now applied during run-time. Restarting the GWE service is no longer required. (WM-8318)

---

### Product Documentation

[Genesys Web Engagement Server](#)

[Genesys Products](#)

[List of Release Notes](#)

## Upgrade Notes

No special procedure is required to upgrade to release 8.5.100.11.