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Genesys Web Engagement Server

8.5.100.19

12/21/2025

8.5.100.19

Genesys Web Engagement Server Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
12/31/21	General			X			X

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What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

This release includes important security fixes related to the Apache Log4j 2 vulnerability (CVE-2021-44228). In particular, the Log4j version included with Genesys Web Engagement Server has been upgraded to 2.16.0. (WM-8461)

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Product Documentation

[Genesys Web Engagement](#)

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Upgrade Notes

No special procedure is required to upgrade to release 8.5.100.19.