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Genesys Web Engagement Server

8.5.200.09

12/20/2025

8.5.200.09

Genesys Web Engagement Server Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
12/31/21	Hot Fix			X			X

Contents

- **1 8.5.200.09**
 - 1.1 Helpful Links
 - 1.2 What's New
 - 1.3 Resolved Issues
 - 1.4 Upgrade Notes

What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

This release includes important security fixes related to the Apache Log4j 2 vulnerability (CVE-2021-45105). In particular, the Log4j version included with Genesys Web Engagement Server has been upgraded to 2.17.0. (WM-8461)

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Product Documentation

[Genesys Web Engagement](#)

[Genesys Products](#)

[List of Release Notes](#)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.200.09.