



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

## Content Analyzer Plug-in for GAX

8.5.200.18

12/20/2025

# 8.5.200.18

## Content Analyzer Plug-in for GAX Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
03/10/17	General			X		X

### Contents

- **1 8.5.200.18**
  - 1.1 Helpful Links
  - 1.2 What's New
  - 1.3 Resolved Issues
  - 1.4 Upgrade Notes
  - 1.5 Supported Languages

## What's New

This release contains the following new features and enhancements:

- This is the initial release of Content Analyzer Plug-in for GAX, an administrative tool for managing Genesys Content Analyzer, which adds natural language processing technology to the functionality handled by eServices Manager.

## Resolved Issues

This release contains no resolved issues.

## Upgrade Notes

No special procedure is required to upgrade to release 8.5.200.18.

## Supported Languages

See [Release 8.5.x Translation Support](#).

## Helpful Links

### Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

### Product Documentation

[eServices](#)

### Genesys Products

[List of Release Notes](#)