GENESYS

Chat Server

8.5.102.08

5/10/2025

8.5.102.08

Chat Server Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
10/09/15	General		X	X	X	X

Contents

What's New

This release contains the following new features and enhancements:

- It is possible to establish inactivity control monitoring, which automatically closes inactive chat sessions.

- Chat Server can replace all digits in typing preview content, if desired for purposes of masking sensitive information.

- Chat Server can output KPI counters to logs, monitoring the health of the chat deployment.

- Log messages are improved, making tracing of activity more efficient.

- Support for the following operating systems.See the Supported Operating Environment: eServices page for more detailed information and a list of all supported operating systems.

  - Windows Server 2012 Hyper-V

  - Red Hat Enterprise Linux 7

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

Product Documentation

eServices

Genesys Products

List of Release Notes

Resolved Issues

This release contains the following resolved issues:

Chat Server replaces illegal XML characters in incoming data with the character specified by the **illegal-xml-char-mask** option. (ESR-10332)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.102.08.