

GENESYS

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Chat Server

8.5.102.08

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Chat Server Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
10/09/15	General		Х	Х	Х	Х

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What's New

This release contains the following new features and enhancements:

- It is possible to establish inactivity control monitoring, which automatically closes inactive chat sessions.
- Chat Server can replace all digits in typing preview content, if desired for purposes of masking sensitive information.
- Chat Server can output KPI counters to logs, monitoring the health of the chat deployment.
- Log messages are improved, making tracing of activity more efficient.
- Support for the following operating systems.See the Supported Operating Environment: eServices page for more detailed information and a list of all supported operating systems.
 - Windows Server 2012 Hyper-V
 - Red Hat Enterprise Linux 7

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

Product Documentation

eServices

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List of Release Notes

Resolved Issues

This release contains the following resolved issues:

Chat Server replaces illegal XML characters in incoming data with the character specified by the **illegal-xml-char-mask** option. (ESR-10332)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.102.08.