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Chat Server

8.5.201.07

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Chat Server Release Notes

9.x Chat Server is part of 9.x starting in **8.5.201.05**.

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
09/08/17	Hot Fix			X		X

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What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

For Workspace Desktop Edition, Chat Server now allows agents to end chat consultations that are in progress with another agent. Previously, when the initiating agent tried to end a chat consultation, Chat Server replied with error 8226 Invalid parameters. (CHAT-1286)

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Product Documentation

[eServices](#)

Genesys Products

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Upgrade Notes

No special procedure is required to upgrade to release 8.5.201.07.