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Chat Server

8.5.302.03

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Chat Server Release Notes

9.x Chat Server is part of 9.x starting in **8.5.201.05**.

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
09/27/18	Update			X		X

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What's New

This release contains the following new features and enhancements:

- Chat Server updates to support [async reporting statistics calculations](#).

Resolved Issues

This release contains the following resolved issues:

Before disconnecting the client connected over Basic Protocol, Chat Server now notifies the client that it should not reconnect again if the same user re-joins the chat session from a different connection. Also, Chat Server now sends a positive reply for the **Join** request if an agent is already in the session. Previously, in this scenario, an error reply was sent. (CHAT-3072)

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Product Documentation

[eServices](#)

Genesys Products

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Upgrade Notes

No special procedure is required to upgrade to release 8.5.302.03.