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Chat Server

8.5.307.04

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9.x Chat Server is part of 9.x starting in **8.5.201.05**.

Chat Server Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
05/31/19	Update			X		X

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What's New

This release contains the following new features and enhancements:

- Chat Server now supports Cassandra 3.11 in HA (high-availability) mode. (CHAT-3481)
- Support for two new historical reports for GCXI: Chat Engagement Report and Chat Session Report. (CHAT-3461, CHAT-3460)
- A new configuration option, `async-chat-enforce`, forces Chat Server to process all chat sessions as async. (CHAT-3455)
- The addition of the following ESP methods: `CloseSession` and `GetSessionInfo`. Refer to the [Chat Server documentation](#) for more information. (CHAT-3454)
- The following pages were added to the Chat Server documentation:
 - [Overview](#)
 - [Deployment guidelines for async and regular chat](#)
 - [Rich Messaging Support](#)(CHAT-3356)

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Product Documentation

[Genesys Engage Chat](#)

[Genesys Products](#)

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Resolved Issues

This release contains no resolved issues.

Upgrade Notes

No special procedure is required to upgrade to release 8.5.307.04.