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## Chat Server

8.5.310.09

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## Chat Server Release Notes

**9.x Chat Server** is part of 9.x starting in **8.5.201.05**.

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
03/12/20	Update			X		X

## Contents

- **1 8.5.310.09**
  - **1.1 Helpful Links**
  - **1.2 What's New**
  - **1.3 Resolved Issues**
  - **1.4 Upgrade Notes**

## What's New

This release contains the following new features and enhancements:

- The values for configuration options include-notices (section **[inactivity-control]**) and async-idle-notices (section **[settings]**) have been extended to add the value "**major2**", which now includes custom notifications, along with major option values. (CHAT-3550)

## Helpful Links

### Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

### Product Documentation

### [eServices](#)

### Genesys Products

### [List of Release Notes](#)

## Resolved Issues

This release contains the following resolved issues:

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Chat Server now ignores a chat bot presence in a chat session when processing the logic for the configuration option **stop-abandoned-interaction**. Previously, Chat Server would not stop the chat session, as directed by **stop-abandoned-interaction**, when a chat bot was present. (CHAT-3633)

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Chat Server now correctly sets the event ID numbering after a chat session restoration by increasing the event ID value for the next, new, event after the session restoration. Previously, if some of the session events were not saved before the restoration (due to configuration specifics or failed communications), these events could be rewritten with the content from another, identical, event ID after the restoration. (CHAT-3591)

## Upgrade Notes

No special procedure is required to upgrade to release 8.5.310.09.