GENESYS

Chat Server

8.5.316.02

5/10/2025

8.5.316.02

Chat Server Release Notes

9.x **Chat Server** is part of 9.x starting in 8.5.201.05.

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
10/03/22	Update			X			X

Contents

What's New

This release includes only resolved issues.

- Chat Server now supports Cassandra 4 in HA (high-availability) mode. (CHAT-3868)

Resolved Issues

This release contains the following resolved issues:

Chat Server now has the ability to force Interaction Server to notify all instances of Chat Server that the interaction has stopped in the workflow. Use the configuration option ixn-submittedby-name to enable this feature. When the notification is received, Chat Server closes the chat session. Previously, only the instance which submitted that interaction was notified. (CHAT-3853)

Chat server now correctly restores chat sessions after a loss of connection. Use the session-restore-push-send option (introduced in 8.5.315.05) to enable this feature. (CHAT-3852)

The Chat Server log no longer displays the value of the Cassandra connection password. (CHAT-3851)

Chat Server now permits the transfer of **userdata** within a change visibility request from a supervisor during a barge-in. (CHAT-3850)

Support for CentOS 7 is now restored on Chat Server. (CHAT-3845)

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

Product Documentation

eServices

Genesys Products

List of Release Notes

Upgrade Notes

No special procedure is required to upgrade to release 8.5.316.02.