GENESYS

Chat Server

8.5.317.02

5/10/2025

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Chat Server Release Notes

9.x **Chat Server** is part of 9.x starting in 8.5.201.05.

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
09/13/24	Update			X			X

Contents

What's New

This release contains the following new features and enhancements:

- Support for the following operating systems. See the eServices page in the Genesys Supported Operating Environment Reference Guide for more detailed information and a list of all supported operating systems.

    - Windows Server 2022

    - Red Hat Enterprise Linux 9

        (CHAT-3912, CHAT-3911)

- Chat Server now supports Cassandra 5 in high availability (HA) mode. (CHAT-3936)

Resolved Issues

This release contains no resolved issues.

Upgrade Notes

No special procedure is required to upgrade to release 8.5.317.02.

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

Product Documentation

eServices

Genesys Products

List of Release Notes