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Knowledge Manager

8.5.000.03

12/18/2025

8.5.000.03

Knowledge Manager Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
06/25/15	General	Unavailable				X

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What's New

Helpful Links

Releases Info

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- [8.5.x Known Issues](#)

Product Documentation

[eServices](#)

Genesys Products

[List of Release Notes](#)

Important

As of 06/25/2021, this release is no longer available to download. Knowledge Manager has been replaced by eServices Manager Plug-in for GAX.

This release contains the following new features and enhancements:

- Genesys Content Analyzer adds support for Arabic.
- Genesys Content Analyzer adds support for Turkish.
- Genesys Content Analyzer adds support for Portuguese.
- Genesys Content Analyzer adds support for Italian.
- Genesys Content Analyzer adds support for Spanish.
- Genesys Content Analyzer adds support for German.

Resolved Issues

This release contains no resolved issues.

Upgrade Notes

No special procedure is required to upgrade to release 8.5.000.03.