eServices Manager Plug-in for GAX

8.5.000.13

12/23/2025

8.5.000.13

eServices Manager Plug-in for Administrator Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
06/25/15	General			X		X

Contents

What's New

This release contains the following new features and enhancements:

- This is the initial release of eServices Manager, a plugin for Genesys Administrator Extension that gives you the tools to:

  - Create and manage Standard Responses.

  - Customize the Standard Responses using Field Codes.

  - Create and manage Screening Rules.

- You can associate Screening Rules with Categories in the eServices Manager Plug-in for Administrator. Screening Rules appear in the Category Tree under the associated Categories.

- The following operating systems are supported:

  - Windows 2008 64-bit

  - Windows 2012 64-bit

  - RHEL 5 64-bit

- The following browsers are supported:

  - Internet Explorer 11

  - Chrome (44)

  - Firefox (38)

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

Product Documentation

eServices

Genesys Products

List of Release Notes

Resolved Issues

This release contains no resolved issues.

Upgrade Notes

No special procedure is required to upgrade to release 8.5.000.13.