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eServices Manager Plug-in for GAX

8.5.301.12

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eServices Manager Plug-in for GAX Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
06/18/21	Update			X			X

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What's New

This release contains the following new features and enhancements:

- As Categories are critical to the proper functioning of iWD, the following features in eServices Manager are disabled under the **Root Category** when it is created from iWD (**iWD Root Category**):
 - Sub categories – create, update, cut, copy, paste, and delete
 - Screening rules – create, cut, copy, and paste

However, these functions can be performed from within the iWD application.

iWD Root Categories cannot be updated, cut, copied, pasted, deleted, or exported from eServices Manager. (KM-5295)

Resolved Issues

This release contains no resolved issues.

Upgrade Notes

No special procedure is required to upgrade to release 8.5.301.12.

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Product Documentation

[eServices Digital Administration](#)

Genesys Products

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