

# **GENESYS**

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SMS Server

8.5.100.17

# 8.5.100.17

# SMS Server Release Notes

| Release<br>Date | Release<br>Type | Restrictions | AIX | Linux | Solaris | Windows |
|-----------------|-----------------|--------------|-----|-------|---------|---------|
| 11/22/16        | Hot Fix         |              | Χ   | Χ     | Χ       | X       |

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### What's New

This release includes only resolved issues.

## Resolved Issues

This release contains the following resolved issue:

SMS Server no longer adds erroneous **Error 920** messages to the SMS session's transcript. Previously, this happened when a new chat session was created within 60 seconds of the termination of a chat session with the same mobile phone number. (ESR-12291)

#### Helpful Links

#### Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

#### **Product Documentation**

#### eServices

**Genesys Products** 

List of Release Notes

# Upgrade Notes

No special procedure is required to upgrade to release 8.5.100.17.

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